

Palmer Engineering, Inc.

Quality Policy

It is the policy of Palmer Engineering, Inc. to establish and maintain a documented Quality Management System which ensures customer satisfaction by delivering products and services, on time and in conformance with specifications, and to achieve quality objectives as defined by company management.

Employees comply with and support this policy through the following actions:

- Understanding and meeting customer requirements
- Continually working to achieve quality objectives as defined in the Business Plan
- Planning and working toward the prevention of non-conformances
- Verifying that one's own work is performed correctly and conforms to the procedures and work instructions provided
- Exercising due care regarding product safety and complying with company safety rules
- Actively working to continually improve processes

William Demmer

William Demmer
President & CEO

Paul Pakkala

Paul Pakkala
Plant Manager